

Deity Bridal

Veils & Accessories

RETURNS FORM

At Deity Bridal we really hope that you are pleased with your purchase and have enjoyed your shopping experience with us, but if for any reason your purchase fails to meet with your expectations you may return your item within 7 working days of receipt. Please complete this form and send it with the goods to the address below.

However if you are delighted with your veil purchase but unsure as to the colour match or length you have chosen and knowing how difficult it is to arrange fittings, should you wish to exchange your item, I'd be happy to exchange your item within 30 days from receipt of goods.

- Please ensure that the items are unworn, and re packed with care in a re-saleable condition in their original packaging with any tags still attached. A full refund will be issued within 28 days of receipt.
- It is the buyers' responsibility to ensure that goods are returned in a timely manner, no responsibility will be taken by the seller for goods that fail to arrive, and it is recommended that a traceable source is used to return items for your own peace of mind.
- Bespoke items have been custom made to your specification they cannot be returned unless they are faulty, in this instance a replacement or repair will be despatched free of charge with your postage costs reimbursed.
- Under the current Health and Hygiene Regulations earrings cannot be accepted for return or refund.
- Delivery charges are non-refundable, or the cost of returns postage except where the return is the result of our own error.

Your name..... PayPal transaction no:

Address:.....

.....

.....Postcode.....

Product description:.....

Reason for return:.....

Date of purchase.....

Exchange:

Refund:

Prop. Sarah Harbour

Returns Address: Unit 1 Pennycroft Lane Depot. Uttoxeter. Staffs. ST14 7BW
E mail: Sarah@deity-bridal.co.uk Web: www.deity-bridal.com